

## Profile –Stefan Ehlen

[www.SAP-Beratung-Ehlen.de](http://www.SAP-Beratung-Ehlen.de)

### Personal Data

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First Name, Last Name	<b>Stefan Michael Ehlen</b>
Consultant Level	Project Manager / Logistic Expert
Year of birth	1970
Nationality	German
Education	<b>University “Karlsburg”, Bremerhaven (Germany)</b> 1992 – 1995  <u>Degree:</u> Diploma Engineer of System Analysis

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Stefan Ehlen has more than 25 years' experience in SAP implementation and Consulting, especially in Pharmacy, Chemical industry, and consumer products.

Mr. Ehlen worked in different projects as project leader and transformations architect.

- Integration Manager SAP R/3 – logistics
- Test management
- Functional as-is analysis and to-be process definition (concept and design)
- Project management for SAP R/3–implementation
- Customizing of SAP modules with SD, MM, WM
- Harmonization of master data (concept, design, and implementation)

He has especially deep knowledge in processes and functions.

- OtC (Order to Cash)
- LE (Logistics Execution), incl. LE-TRA
- PtP (Purchase to Pay)
- MtO / MtS (Make to Order / Make to Stock)
- Returns processing and dispatch
- Integrated Warehouse Management Systems (WM)

Following strengths perfects the profile of Stefan Ehlen:

- High soft skills and expertise
- Assertiveness and focus on results
- Role perception and teamwork
- Convincing appearance and presentation skills

## General Experience

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Project- and Program Management	<ul style="list-style-type: none"><li>Project Leader</li></ul>
Business Processes	<ul style="list-style-type: none"><li>Business Analyst</li></ul>
Methods and Tools	<ul style="list-style-type: none"><li>ASAP, Solution Manager, HP ALM, JIRA</li><li>Optimization of all logistic processes</li></ul>
SAP Modules	<ul style="list-style-type: none"><li>SAP R/3 from 3.1g to SAP S/4 HANA</li><li>SD, MM, eWM (SCM), LES, LE-TRA</li><li>TMS and GTS</li><li>Integration with FI</li><li>EDI Connection to all mentioned above modules and non SAP Systems</li></ul>
Specific Industry Know-how	<ul style="list-style-type: none"><li>Chemistry industry, Pharmaceutical industry, System engineering, Retail, Fashion, Construction industry, Transport and Logistics, Utility company, Food and beverages, Automotive, Telecommunication, Manufacturing</li></ul>
Countries	<ul style="list-style-type: none"><li>Germany, Great Britain, Netherlands, Belgium, Spain, Switzerland, Austria, Poland, Finland, Denmark, Iran and Sweden</li></ul>

## Languages

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German	<ul style="list-style-type: none"><li>Mother tongue</li></ul>
English	<ul style="list-style-type: none"><li>Business, fluent</li></ul>
Spanish	<ul style="list-style-type: none"><li>basic</li></ul>

## Professional Career

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<b>Year</b>	<b>Company</b>
07/2011 – today	<b>Freelancer</b> Senior Project Manager and Logistic Expert
09/2006 – 06/2011	<b>CIBER AG</b> Senior Consultant
10/2002 – 08/2006	<b>CSC Ploenzke</b> Senior Consultant
07/2000 – 09/2002	<b>CMG</b> Senior Consultant / Team Lead (SCM)
09/1999 – 06/2000	<b>EWE</b> Senior Consultant
12/1998 – 08/1999	<b>Tammena &amp; Partner</b> Coder and SD Consultant
03/1996 – 11/1998	<b>Meistermarken Werke in Bremen</b> IT Coordinator and Sales Controller
07/1995 – 03/1996	<b>Aspri Trading GmbH</b> Junior Coder and SD Junior Consultant
01/1994 – 06/1995	<b>Nordsee GmbH &amp; Co. KG</b> Working Student

## Project Experience (Selection)

Year	Customer	Project	Role
03/2021- until now	Husqvarna / Gardena (Sweden & Germany)	Holistic view of the logistical processes in the company Optimization from order creation to delivery Availability check (GATP) Backorder processing (e.g. via APO), stocks and product allocation Monitoring and error correction of the entire EDI - IDOCS Technical analysis and failure analysis Support of the IT service manager Communication with the product owner and external IT service providers (offshore)	SAP Service Manager (SD, OTC)
02/2021- 03/2021	Bavaria Carbon (Röthenbach an der Pegnitz)	Feasibility study on the introduction of EDI	EDI Specialist
06/2020 - 01/2021	Toolport (Norderstedt)	External support as Product Owner SAP - Creation of an SAP Big Picture including a detailed SAP space map and release planning - Analysis, optimization, and documentation of business processes - Release planning of the applications and coordination of the implementation in coordination with the Departments as well as deployment planning of the necessary resources - Stakeholder Management	Interim PO of SAP
12/2019- 03/2020	Poppe Veritas Holding (Automotive (Gelnhausen – Deutschland)	<ul style="list-style-type: none"> <li>• First and Second Helpdesk</li> <li>• Incident Handling / Trouble Shooting</li> <li>• Setting up and conducting workshops</li> </ul>	SD-LE, LE-TRA, MM-IM and WM (HUM) Consultant
08/2019- 11/2019	Automotive (Frankfurt area – Deutschland)	<p>Optimization of SAP WM processes</p> <ul style="list-style-type: none"> <li>• Customizing SAP WM</li> <li>• Concept design SAP WM</li> <li>• Rollout Support SAP WM</li> <li>• Design completion</li> <li>• Create functional specifications</li> <li>• Create technical specifications</li> <li>• Setting up and conducting workshops</li> </ul>	WM Consultant
04/2019- 07/2019	SEG Automotive (Stuttgart Germany)	Creation of a GAP analysis of the EDI partner connections of approx. 1,300 partners, as well as the replacement of the existing IDOC traffic between the	EDI Consultant

individual plants. Goal Replacement of the old BOSCH middleware with the new middleware AXWAY.

Results:

- Analysis Report
- Technical concept
- Customization and documentation
- Design and Business Blueprint
- Test plan and test cases
- Evaluate debugging / error report
- Technical documentation of the changes

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01/2019-03/2019	Knauf Gips KG (Iphofen – Germany)	<p>Process Manager for the replacement of a proprietary development for container management for so-called loose goods (dry goods in silos on construction sites).</p> <ul style="list-style-type: none"> <li>- Responsible for the Business Blueprint</li> <li>- Actual analysis of existing processes</li> <li>- Best Practice Solution in SAP S/4 HANA</li> <li>- Close cooperation with the specialist departments and third-party providers</li> <li>- Interface matching with various products, such as SALES FORCE, ORTEC (ORD), CRM, GPC, MoM, and the SAP add-on product Transporeon.</li> </ul> <p>Fine-tuning with the Application Manager for customizing and the required developments.</p> <p>In- and Outbound IDOC customizing to supplier and customer.</p>	<p>Process Manager (SCM. LES, LE-TRA, Freight Costs, IDOC)</p>
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09/2018-01/2019	Derby Cycle (Bicycle Manufacturing) Cloppenburg (Deutschland)	<p>Template introduction "Gazelle". Replacement of BaaN. Responsible for the SCM processes. Especially deliveries, transports and order processes (MM-PUR). ATP and Demand Planning. Condition technique MM and SD. Accessory pack processes.</p> <p>IDOC Customizing. In- and Outbound IDOC customizing to supplier and customer.</p> <p>Write functional description for the development. Migration via LSMW for material master. Debugging.</p>	<p>SCM (SD, SD-LE, LE-TRA, MM-PUR, IDOC)</p>

Business Blueprint Transport Management System (TMS) Carrier "Hellmann" in Germany.

03/2018-12/2018	Refah Chain Stores Co. Teheran (Iran) and Bremen (Germany)	Complete launch of SAP S/4 HANA for an Iranian supermarket chain with 160 branches. Creating of Business blueprints, Business Process Master list (BPML), functional specifications, customizing, quality control, workshop preparation, training / training. Quality Assurance of the customizing settings and the whole process chain. In- and Outbound IDOC customizing to supplier and customer. Concept GTS Business Blueprint.	SD / MM / WM and Retail Senior Consultant und Supervisor
02/2018-03/2018	Shekofa Group Teheran (Iran)	Conducted a feasibility study regarding the introduction of SAP for the following subsidiaries: Shekofa Salamat (Manufacturing-TV Sets) Shekofa Manesh (Distribution) Lilian Mode (Fashion Retail) Kimia Daran (Manufacturing-Fertilizer)	SD / MM / WM and Retail Manager
04/2017-01/2018	EBV Elektronik GmbH & Co KG Poing (München)	Technical and technical contact for B2B problems Inbound (ORDERS, DESADV, etc.) Outbound (ORDERS, ORDRSP, DESADV, INVOIC etc.) Responsible for the migration programs for all EDI Parameter settings (WE20, EDPAR, PUMA, Condition Records). Training of the employees regarding Monitoring of the EDI errors. In- and Outbound IDOC customizing to supplier and customer.	SD, MM, LE-TRA Senior consultant and EDI-Manager.
08/2016-03/2017	BonPrix Hamburg	Analyzing of all logistical processes regarding to the SAP implementation of MM in Germany. Realization (Customizing) of all necessary functions in SAP (especially MM and Interfaces to different 3rd-party products)  Creation of functional concepts Coordination of workshops with the client Incidents solved and documented in SolMan (ITSM -Charm).	MM Senior consultant and Quality Manager

		<p>Connection (Interface) of the SAP ERP to the BonPrix WebShop (d:Suite) / GTS</p> <p>Connection (Interface) of the „internal“ logistic partner Hermes (Plasma-System).</p> <p>Interface monitoring (IDOC´s)</p> <p>Quality Management of testing and documentation.</p> <p>Documentation of the interaction between SAP ERP and SAP EWM (with all Interfaces)</p>	
04/2016-08/2016	KURITA GmbH Ludwigshafen	<p>Analyzing of all logistical processes regarding to the SAP implementation of WM in Viersen. Realization (Customizing) of all necessary functions in SAP (especially WM / MM and SD)</p> <p>Implementation of the plant in Viersen</p> <p>Handling of the own Lorry (Transport disposition)</p> <p>PDF – Mailing</p> <p>Refinishing in connection with the 3rd Party Dealing (EHP 7)</p> <p>WEB Shop linking to the SAP System</p> <p>Intra- und Extrastat Notification for Germany. Subcontracting</p> <p>Business Blueprint Interface GTS.</p>	WM / MM / SD Senior consultant
03/2016-09/2016	COMET Bremerhaven	<p>Creation of a “Weak-Point Analysis” for the logistics. Fine-Concept and presentation of all optimization points.</p> <p>Content:</p> <ul style="list-style-type: none"> <li>- Master data</li> <li>- To-Bin and From-Bin Strategies</li> <li>- Goods Receipt and – Issue processes</li> <li>- Inventory</li> <li>- Pick &amp; Pack</li> <li>- Scanner-Connection to SAP</li> <li>- Handling-Units</li> <li>- Returns</li> </ul>	WM Senior consultant
01/2016-03/2016	Huber + Suhner AG Herisau (Schweiz)	<p>Project: STRATOS</p> <p>Roll-out of a template in France, Tunisia, and North America.</p> <p>Consulting and customizing in SD.</p> <p>Interfaces to APO, PP, MM and FI/CO.</p> <p>Fit/Gap analysis. Transformation of the regional requirements in SD.</p>	SD Senior consultant

Support und trouble-shouting.  
 Using of SAP SolMan. documentation  
 and adaption of the business blueprint  
 and technical specification.  
 Using of IS-MILL. Variant configuration  
 in SD.

01/2015- 12/2016	L'ORÉAL Germany GmbH (Karlsruhe)	<p>Consulting and Customizing in SAP SD and MM</p> <ul style="list-style-type: none"> <li>- Ticket handling for SAP SD and MM</li> <li>- Analysis, Customizing, Testing and Training of the users</li> <li>- Implementation / Transportation of the solution in the SAP R/3 ECC System</li> <li>- Analysis / Debugging (ABAP) in the module of SD / MM</li> <li>- Prioritization of the Ticket</li> <li>- Creation of the technical solution</li> <li>- Testing in HP ALM and Solution Manager (SolMan)</li> <li>- ABAP Debugging</li> </ul> <p>Projekt: NEW GEAR (Copenhagen, Brussel, Karlsruhe)</p> <ul style="list-style-type: none"> <li>- Creating of mapping rules</li> <li>- Documentation of test results in Solution Manager and HP ALM</li> <li>- Planning of cut over activities</li> </ul> <p>Outcome:</p> <ul style="list-style-type: none"> <li>-Consultance Protocol</li> <li>- Source code documentation</li> <li>- Object code documentation</li> <li>- User and Training documentation</li> </ul>	SD / LE / MM Senior consultant
09/2014 12/2014	KEMIRA Helsinki (Finland)	<p>Member of the Central Core Team EMEA and APAC Implementation of 50 Plants worldwide. Template Customizing. Training of the regional teams. SPOC (single point of contact) for all relevant MM and QM questions. UAT and CIT Training and Support. Trouble shooting (Action &amp; Issue List). Going-Live Support.</p>	MM / QM consultant
03/2014 08/2014	3M Neuss (DE)	<p>2<sup>nd</sup> Level Support for the modules LEX (Logistical Execution and WM), OTC (Order to Cash) and GTS. Support the Going-Live in the biggest warehouse of 3M in Jüchen</p>	WM (LEX) / SD consultant



		(Germany) and SOA (France) . Reporting of the Idoc stats for Bedford (UK), Dabrowa (PL), SOA (FR) and Jüchen (DE). Supporting the “Hyper Care Phase”	
7/2013 – 02/2014	Hiestand Food Zürich / Schlieren (CH) and Gerolzhofen (DE)	Roll-out in eleven different Warehouses (with and without HU management) in Germany, Austria, and Switzerland. Testing and documentation of all inbound and outbound processes. Intensive training of the key user on site. 6 plant with WM (LEX) and HU Management and 5 plant only MM-IM with HU Management.	SD / WM / MM Senior-Consultant
02/2013 – 06/2013	Federal Mogul Automotive Ludwigsburg (DE)	Carving-Out Project Responsible for all Inbound and Outbound processes. As-Is Analyses and Fit / Gap Analysis of the Federal Modul and Beru SAP System. Writing Business Blueprint and technical specifications for WM and SD. Customizing of all WM scenarios and SD scenarios (Order entry, Delivery, Billing, Scheduling Agreements). Transition of the billing documents to an external GTS Server. Testing of all OTC, PtP and WM processes. Reporting of the Intra- and Extrastat notification. Demonstration, UAT (User Acceptance Test) and documentation. ABAP Debugging.	WM / SD Senior-Consultant
09/2012 – 02/2013	ESGE, Apparel Industry Albstadt (GER)	Handling all picking operations with handling units (individual transports, delivery across transport and 2-step picking). Transportation and freight cost calculation. ABAP Debugging.	WM / MM Expert
05/2012 – 08/2012	Kronotext, Wood-processing, Heiligengrabe (GER)	WM spare part team lead	Team Lead / Senior Consultant

		<p>Analysing the warehouse structure with the result of a weak-point analysis.</p> <p>Furthermore, conceptual design of a re-organisation from 33 to 6 storage areas. Re-setting from a fix bin location (MM-IM) to a WM bin-strategy.</p> <p>Prototyping of an implementation with a handheld „Motorola MC9090“.</p>	
01/2012 – 07/2012	Chem-Trend, Chemical Industry, Norderstedt (GER)	<p>Analysing the warehouse structure as a part of the preparation of a „Roll-In“ with the result to get a Fit/Gap Analyse. Especially for all process which have contact with the warehouse (End-To-End processing)</p> <p>The following processes were analysed:</p> <ul style="list-style-type: none"> <li>▪ Purchase to Pay (PtP)</li> <li>▪ Order to Cash (OtC)</li> <li>▪ Returns</li> <li>▪ Make to Stock (MtS)</li> <li>▪ Make to Order (MtO)</li> </ul> <p>Conceptual design of the system- und warehouse architecture</p>	SAP Solution Architect
08/2011 – 01/2012	Fressnapf plc, Pet Food, Krefeld (GER)	<p>Within of the project “Compass” at the Fressnapf plc in Krefeld. Responsible of two different interfaces.</p> <p>Connection of an extern warehouse management system, called “LFS” from the company Ehrhardt &amp; Partner and the other one was an interface to run MRP (material resource planning) and schedule the routes from the company Remira.</p> <ul style="list-style-type: none"> <li>▪ Managing of the logistics team / Leading the Workshops</li> <li>▪ As-Is analysis of the interface structures</li> <li>▪ Writing of the concept of the system architecture according to „Best-Practice“ scenarios.</li> <li>▪ Implementation of the return / complain processes in SAP</li> </ul>	Subproject Leader in logistic
05/2011 – 08/2011	Siemens, Energy Fossil, Erfurt (GER)	Implementation of master data integration fort the „OneP“ project in Erfurt.	Project lead, Senior Consultant

		<p>Harmonization and creation of master data (customer, buyer, bill-of-material, and material master data)</p> <ul style="list-style-type: none"> <li>▪ Creation of harmonized master data</li> <li>▪ Controlling of the migration objects</li> <li>▪ Error analysis</li> <li>▪ Support by integration testing</li> <li>▪ Documentation and preparation of the test scripts</li> <li>▪ Coordination of the tests</li> </ul>	
12/2010 – 05/2011	BASF, Pharma, Ludwigshafen (GER)	<p>Implementation of a so called 3-Plant-Structure, for the evaluated, non-evaluated and the repaired materials (Split Valuation)</p> <ul style="list-style-type: none"> <li>▪ Template analysis</li> <li>▪ Business blueprint creation.</li> <li>▪ Coordination and adjustment between IT (BIS) and the specialist departments.</li> <li>▪ Cost estimate</li> <li>▪ Realization / Customizing</li> <li>▪ Coordination of the coder resources</li> </ul>	Project Manager and MM Consultant
05/201 – 11/2010	Douglas, perfumery, Hagen (GER)	<p>Implementation of the promotion management (via SAP Retail)</p> <ul style="list-style-type: none"> <li>▪ Concept and Business Blueprint</li> <li>▪ SAP Promotion and interface (IDOC) to the POS System.</li> <li>▪ Training of the business</li> <li>▪ Integration test (UAT = User Acceptance Test)</li> <li>▪ Documentation</li> <li>▪ Going-Live-Support</li> </ul>	Project Manager & SD Retail Consultant
01/2009 – 04/2010	SANDOZ Pharma Industry, Magdeburg, Holzkirchen, Rudolstadt (GER)	<p>Rollout SAP project “SHAPE” Germany</p> <ul style="list-style-type: none"> <li>▪ Creation of harmonized master data (material master data etc.)</li> <li>▪ Arranging of the “User Requirement Workshops”</li> <li>▪ Writing the business blueprint</li> <li>▪ Creation of the business flows</li> <li>▪ Writing of the functional specification</li> <li>▪ Realization Phase (Customizing SAP IMG)</li> <li>▪ Reporting of the Intra- and Extrastat notification in ATLAS and GTS.</li> </ul>	Deputy Project Manager SCM and SPOC (Single Point of Contact) of MM Migration and FI Interfaces

		<ul style="list-style-type: none"> <li>▪ Testing Phase</li> <li>▪ User Training</li> <li>▪ Going-Live Phase Supporting</li> <li>▪ After Going-Live Support (1st and 2nd Support)</li> </ul> <p>Roles</p> <ul style="list-style-type: none"> <li>▪ SCM / FI Coordinator</li> <li>▪ Deputy of Material Master data Migration</li> <li>▪ SCM Consultant Helpdesk (1st and 2nd Level Support)</li> </ul>	
09/2008 – 12/2008	DSGi (Dixons Store Group international), Retail, Hempstead (GB)	<p>Replacement of a mainframe system with SAP ECC 6.0</p> <ul style="list-style-type: none"> <li>▪ Writing the functional specification of all interfaces from SAP to the legacy systems (POS, replenishment system, Warehouse etc.)</li> <li>▪ Mapping of the required SAP data field which are necessary for the legacy systems</li> <li>▪ Describing of the conversion rules for the coder</li> <li>▪ Creation of harmonized material master data</li> <li>▪ Coordination of the migration team (Business and Coder)</li> </ul>	Migration Manager
05/2008 - 09/2008	Halfords group plc, Retail Redditch (GB)	<p>Implementation of SAP – Promotion Management</p> <ul style="list-style-type: none"> <li>▪ SAP and WEB Promotions Business Blueprint</li> <li>▪ "Was-Now"-Price Analysis.</li> <li>▪ Branded Sites Assessment for the new web sites (<a href="http://www.bikehut.com">http://www.bikehut.com</a> , <a href="http://www.ripspeed.com">http://www.ripspeed.com</a> )</li> <li>▪ H2O Project Assessment for the new web site functionality (<a href="http://www.halfords.com">http://www.halfords.com</a> )</li> </ul>	Project Manager Promotion Team
04/2008 – 05/2008	ARDEX GmbH, Construction industry, Witten (GER)	<p>Business reengineering of the ARDEX processes (SCORE Model)</p> <ul style="list-style-type: none"> <li>▪ Description of the Level 4 Activities in the form of process flow charts</li> <li>▪ Completion of the SCORE (Supply Chain Operation Reference) model</li> </ul>	Management Consultant

		<ul style="list-style-type: none"> <li>▪ Training of the businesspeople</li> </ul>	
11/2007 – 03/2008	Informa Holding, Event Management, Düsseldorf (GER)	<p>Implementation SAP IS-Media</p> <ul style="list-style-type: none"> <li>▪ Business blueprint phase and realization of BP (Business Partner) and SD (Sales Distribution) processes in SAP IS-Retail and IS-Media</li> <li>▪ Preparation of the business blueprint for the BP and SD procedures</li> <li>▪ Training and Support</li> </ul>	SD Consultant
07/2007 – 10/2007	Thalia, Book store – Retail, Hagen (GER)	<p>Implementation of “THAWIS” (bookstore enterprise resource planning system)</p> <ul style="list-style-type: none"> <li>▪ Business Blueprint Sales</li> <li>▪ Implementing description of the commercial processes in the area of Sales</li> <li>▪ Realization of Workshops</li> <li>▪ Presentation of the results.</li> <li>▪ GUI (Graphical user interface) design for web screen applications provides.</li> <li>▪ Topics: Goods basket, customer, monitor and sales order entry</li> </ul>	Senior SD Consultant
09/2006 – 07/2007	Deutsche Bahn Telematik, Transport and Logistics, Frankfurt/Main (GER)	<p>SAP WM Implementation</p> <ul style="list-style-type: none"> <li>▪ Project / Role Integration concept for a warehouse management system (SAP- WMS) and the corresponding inventory management system (SAP MM-IM)</li> <li>▪ As-Is analysis of the current warehouse management system</li> <li>▪ Analysis of the inbound and outbound delivery processes</li> <li>▪ Realization of a external warehouse management system (SAP-WMS) and integration of the inventory management</li> <li>▪ Responsible for the scheduling</li> <li>▪ Customizing SD, MM and WM</li> <li>▪ Creation of harmonized material master data</li> <li>▪ Interfaces</li> <li>▪ Trainings preparation</li> <li>▪ Training and</li> <li>▪ Going-live support</li> </ul>	Project Manager WM

11/2005 – 08/2006	AMS (Alexander Manns Solution), Wiesbaden (GER)	<p>SAP Feasibility studies</p> <ul style="list-style-type: none"> <li>▪ Project / Role Realization of several feasibility studies for the “Postbank” in Bonn</li> <li>▪ Migration and integration of the “BHW” (a German mortgage bank) into the “Postbank”</li> <li>▪ Content of the Study</li> <li>▪ Check of the interfaces</li> <li>▪ Survey of the technical infrastructure</li> <li>▪ Review of the contracts</li> <li>▪ Internal billing (Intercompany billing)</li> </ul>	SD Consultant
11/2004 – 10/2005	Marconi, Telecommunication, Coventry (GER)	<p>SAP Implementation</p> <ul style="list-style-type: none"> <li>▪ Business blueprint phase</li> <li>▪ As-is analyses of the current business processes</li> <li>▪ Arranging workshops with detailed concepts for the development phase in SAP R/3 afterwards</li> <li>▪ Composition of the business blueprint for contract-management, order intake, complaint management and for the customer master data (take over from the legacy systems MfgPro, Siebel and Oracle)</li> <li>▪ Development phase / Customizing</li> </ul> <p>3 cycles:</p> <ul style="list-style-type: none"> <li>▪ 1 Cycle: baseline configuration</li> <li>▪ 2 Cycle: expand (detail) baseline configuration</li> <li>▪ 3 Cycle: coding of the user-exits and interfaces</li> </ul>	Senior SD consultant
08/2004 – 10/2009	Unilever, Food and Beverages, Hamburg (GER)	<p>Backfilling and 2<sup>nd</sup> level support</p> <ul style="list-style-type: none"> <li>▪ Project / Role Helpdesk Support and Troubleshooting</li> <li>▪ Backfilling and support the help desk</li> <li>▪ Adaption of forms and layout with SAP Script</li> <li>▪ Troubleshooting within of the IDOC process</li> <li>▪ Job scheduling for the BW (Business-Warehouse) data</li> <li>▪ Coding for necessary report in the sales department</li> </ul>	SD Consultant

		<ul style="list-style-type: none"> <li>▪ Modification of an interface between SAP and a legacy Warehouse</li> <li>▪ Different settings within the IMG (Customizing), i.e., creation of new sales offices, new pricing conditions, new article hierarchy etc.</li> </ul>	
02/2004 – 07/2004	Still, Engine and Fork lifter truck engineering, Hamburg (GER)	<p>SAP Implementation of the spare part department  Project / Role Business Blueprint for Spares  Process-Analysis Sales and Distribution and creation of a business  Blueprint with special focus on the fork lifter industry  Realizations of workshops and presentations.  Prototyping within SAP 4.7  Realization of the STILL processes within SAP</p>	SD Consultant
11/2003 – 02/2004	Holcim (Building Construction)	<p>Preparing SD (Sales &amp; Distribution) and Basic training documents for the business processes Cement, Concrete, Aggregates and Ready Mix  Contents:</p> <ul style="list-style-type: none"> <li>• Organisational structures</li> <li>• Master data of customer and material</li> <li>• Different Order types</li> <li>• Billing / Invoicing</li> <li>• Forms</li> <li>• Reports</li> </ul> <p>Supporting the UAT (User Acceptance Test)</p>	SD Consultant
03/2003 – 10/2003	Linde Gas (Technical Gases)	<p>Project / Role Business Blueprint for rental contracts</p> <ul style="list-style-type: none"> <li>• Analysis of the Linde Gas processes, especially for Rental</li> <li>• Concept, Workshop, and presentation in the competence departments. Business Blueprint</li> <li>• SDP (Solution Demonstration Prototyping) for rental contracts</li> </ul>	SD Consultant
02/2003 – 03/2003	Beiersdorf (Chemical Industry) Lechia	<p>Project / Role BW Enhancement</p> <ul style="list-style-type: none"> <li>• Enhancement of the SAP BW Content.</li> </ul>	SD and BW Consultant

	(Possen/Poland und Hamburg)	<ul style="list-style-type: none"> <li>• Creating new Info Object, Info Cubes and Update Rules.</li> <li>• Query design and training.</li> </ul>	
01/2003 – 02/2003	Beiersdorf (Chemical Industry) Lechia (Possen/Poland und Hamburg)	<p>Project / Role Improvement of SD Processes</p> <ul style="list-style-type: none"> <li>• Improvement of the already implemented Sales &amp; Marketing processes (engl.).</li> <li>• Workshop and presentation</li> <li>• Recommendation and Time exposure for the updates</li> </ul>	SD Consultant
10/2002 – 12/2002	Tesa AG (Chemical Industry)	<p>Project / Role Logistics Execution</p> <ul style="list-style-type: none"> <li>• Improvement of the already implemented LES Modul.</li> <li>• LES Customizing (Deliveries, transport order, stock movements etc.)</li> <li>• Workshop and Presentation</li> </ul>	SD Consultant
10/2002 – 12/2002	Tchibo Frisch Röst Kaffee GmbH (Manufacturing Industry)	<p>Project / Role Preparations for a Roll-Out within Europe</p> <ul style="list-style-type: none"> <li>• Analysis of the already existing customer master data records and pricing (conditions).</li> <li>• Review of data considering its compatibility to roll out for other European countries.</li> <li>• Concept, Workshop, and presentation in the competence departments.</li> </ul>	SD Consultant
01/2002 – 10/2002	CMG intern Hamburg (Consultancy)	<p>Project / Role Internal project ABC (A= APO; B = BW; C = CRM)</p> <p>Build-up of an ABC Scenario</p> <ul style="list-style-type: none"> <li>• APO Project-leader.</li> <li>• APO Demand Planning</li> <li>• Create Info Cubes in BW for APO</li> <li>• Supply Network Planning in APO</li> <li>• Global Available to promise Customizing in SD, MM und APO</li> </ul>	APO Consultant Team Lead
03/2001 – 12/2001	TNK Kiel (Waste management)	<p>Project leader for implementation of the Software "AWISION"</p> <ul style="list-style-type: none"> <li>• Customizing SAP SD</li> <li>• i.e., Master data, Basic functions, Sales documents (Copy Control), Delivery, Billing, System Modification,</li> </ul>	Project Leader



		<p>Routines and User Exits.</p> <ul style="list-style-type: none"> <li>• Process-Analysis Sales and Distribution</li> <li>• Customizing SAP MM: <ul style="list-style-type: none"> <li>• i.e., General setting, Inventory management</li> </ul> </li> <li>• Creating training-documents</li> <li>• SD-user training and coaching</li> </ul>	
02/2001 – 03/2001	VW Wolfsburg (Automotive)	<p>Project / Role HR Query Training</p> <ul style="list-style-type: none"> <li>• SAP HR Query and SAP ASAP training</li> </ul>	HR Consultant and Query Trainer
08/2000 – 02/2001	E. ON Hannover (Power Supplier)	<p>Project / Role SD Consulting and Training</p> <ul style="list-style-type: none"> <li>• Customizing SAP-SD / MM for user-training</li> <li>• Support after Go-Live with SAP R/3</li> <li>• Contracts and Purchase Orders</li> <li>• Resource-Related Billing Document</li> <li>• Inventory Management</li> <li>• Material Requirements Planning</li> <li>• Work breakdown structure elements</li> <li>• Cost Element Accounting</li> <li>• Process-Analysis Sales and Distribution</li> <li>• Customising Sales and Distribution</li> <li>• Creating training-documents</li> <li>• SD-user training</li> </ul>	SD Consultant
07/2000 – 08/2000	Dynamite Nobel in Weißenburg (Automotive)	<p>Project / Role System development / SIS</p> <ul style="list-style-type: none"> <li>• Development of custom inventory solution for use within MM</li> <li>• Setup of a Sales Information System (VIS) and a</li> <li>• Purchasing Information System</li> <li>• Process-Analysis Sales and Distribution</li> <li>• Documentation of SD-Processes with Visio</li> <li>• Documentation of Customers Customizing (SD)</li> <li>• Creating training-documents</li> <li>• SD-user training</li> <li>• Support of SD-users</li> <li>• Continuous Improvement of Customising.</li> </ul>	SD Consultant

09/1999 – 07/2000	EWE in Oldenburg (Power Supplier)	Project / Role SD Consultant and CTI <ul style="list-style-type: none"> <li>• SAP SD</li> <li>• Feasibility study for an CTI (computer telephony integration) workplace</li> <li>• Process-Analysis and realization for a CTI prototype</li> <li>• Analysis and conception for a customer care system (CCS)</li> <li>• SAP training and coaching (sales information system and SAP architecture)</li> </ul>	SD Consultant
07/1999 – 09/1999	Essener und Mönchengladbacher Verkehrsgesell- schaften (Public Transport)	Project / Role Forms design and reporting <ul style="list-style-type: none"> <li>• SAP script Coding</li> <li>• Formular design, consulting, and realization</li> </ul>	Sap Script Developer
12/1998 – 06/1999	Fertigdecken Union (FDU) und Sicotan Baustoffchemie in Osnabrück (Building Contruction)	Project / Role Optimization of the logistical procedures <ul style="list-style-type: none"> <li>• Customising SAP-SD for User training</li> <li>• Support after Go-Live with SAP R/3</li> <li>• Setup of a sales information system (VIS) and a Purchase Information System</li> <li>• Process-Analysis Sales and Distribution</li> <li>• Documentation of SD-Processes with Visio</li> <li>• Documentation of Customers Customizing (SD)</li> <li>• Creating training-documents</li> <li>• SD-user training</li> <li>• Support of SD-users</li> <li>• Continuous Improvement of Customising</li> <li>• Contracts and Purchase Orders</li> <li>• Resource-Related Billing Document</li> <li>• Inventory Management</li> <li>• Material Requirements Planning</li> <li>• Work breakdown structure elements</li> <li>• Cost Element Accounting</li> <li>• Process-Analysis Sales and Distribution</li> <li>• Customising Sales and Distribution</li> <li>• Creating training-documents</li> <li>• ABAP Debugging</li> </ul>	Project Lead and SD Consultant

03/1996 – 11/1998	Meistermarken-Werk (Unilever) in Bremen (Manufacturing Industry)	<p>Project / Role Sales controller and Sales Area Planning Sales Controller</p> <p>Areas:</p> <ul style="list-style-type: none"> <li>• Responsible for the sales area planning</li> <li>• Fusion of two food services companies</li> <li>• Responsible for planning of rebinding the company Ulmer Spatzen in the company Meistermarken Werke.</li> <li>• Introducing of a sales information system (SAP VIS)</li> </ul> <p>IT Coordinator</p> <ul style="list-style-type: none"> <li>• Areas:</li> <li>• Hard- and Software Support for 8 regions in Germany</li> <li>• Coaching SAP Users</li> <li>• Responsible for accounting figures</li> <li>• Responsible for food service planning figures</li> <li>• Pricing</li> </ul>	IT Coordinator and Sales Controller
07/1995 – 03/1996	Aspri Trading GmbH in Hamburg (Software Industry)	<p>Project / Role Implementation Accounting Control</p> <ul style="list-style-type: none"> <li>• Junior consultant and coder for the SAP modules SD, MM and FI</li> </ul> <p>Areas:</p> <ul style="list-style-type: none"> <li>• Introducing of an accounting control</li> <li>• Reorganisation of the printer line</li> <li>• Support of the master data for accounting and controlling</li> </ul>	Junior Developer and Junior SD Consultant
01/1994 – 06/1995	Nordsee Deutsche Hochseefischerei GmbH in Bremerhaven (Manufacturing Industry)	<p>Project / Role Helpdesk Support and Coaching</p> <ul style="list-style-type: none"> <li>• Helpdesk support and coaching of SAP Users</li> <li>• First-Level Support of a me-too- product</li> <li>• Systems support in a client/server field</li> <li>• Dialog coding with Clipper 5.0</li> <li>• Assistant management trainer</li> </ul>	Help Desk and Trainer Working Student